

International Seminar
on Information Safety, Security & Quality

Youth on the Net



Luxembourg-Dommeldange, Luxembourg
16th to 18th February 2011

organised by

Luxembourg's National Agency
for the EU-programme "Youth in Action"
Service National de la Jeunesse

&

BEE SECURE,
Luxembourg initiative and Safer Internet Center
of the EU programme *Safer Internet Plus*

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Youth on the Net – Seminar on information safety, security and quality

The seminar will serve as platform for best practices and knowledge exchange and further collaboration possibilities of YOUTH and Safer Internet networks.

Main objectives

- Fostering the co-operation of youth organisations and awareness raising organisations in the scope of information security, safety and quality.
- Sharing tools and good practices.

Target group

- Project managers, trainers, youth leaders and youth workers
- IT responsible of youth structures
- National agencies of Youth in Action
- Representatives of national youth portals
- People in charge of internet projects supported mainly via « Youth in action »
- Representatives of EURODESK
- Representatives of ERYICA
- Representatives of National Awareness Centers of the European Safer Internet Programme (Insafe network, Inhope network)

Topics

- How to be present on the internet nowadays
- Online risks for national agencies (loss of data, virus attacks, ...)
- Technical security policies for IT infrastructure of national agencies and EURODESK
- Online risks and challenges for youngsters – international awareness raising providers and services (Insafe, Inhope, ENISA), resources and good practices in the youth sector
- Online information quality (assessment/production)
- Media literacy, participation of youth

Contributors

CASES	Luxembourgish information security portal (Ministry of Economy); www.cases.lu
CIJ	Centre Information Jeunes, Youth information center www.cij.lu
ERYICA	Youth Information and Counselling Agency; an international not-for-profit association based in Luxembourg. It is working in 28 countries, providing 8000 youth information centres. www.eryica.org
Eurodesk	European network of information services in 27 countries providing a unique access to European information for young people and those who work with them. www.eurodesk.org
Inhope	INHOPE is the International Association of Internet Hotlines and was founded in 1999 under the EC Safer Internet Action Plan; www.inhope.org
Insafe	Insafe is a European network of 30 National Awareness Centres promoting safe and responsible use of the Internet and mobile devices to young people; www.saferinternet.org
NA	National agencies of Youth in Action network
NAC	National Awareness Centers (Insafe network, Inhope network)
SMILE	Security made in Lëtzebuerg, Groupement d'Intérêt Economique; www.smile.public.lu
SNJ	Service National de la Jeunesse (National Youth Service), public administration www.snj.lu
YiA	Youth in Action - EU-programme targeting young people aged 13-30 years and youth-workers. It aims to inspire a sense of active citizenship, solidarity and tolerance among young Europeans and promotes mobility and non-formal learning. It encourages intercultural dialogue and inclusion of all young people. National Agencies in 33 countries a centralised Executive Agency in Brussels (EACEA) and 8 thematic or regional SALTO-Resource Centres are implementing and promoting the programme. ec.europa.eu/youth

Agenda

Wednesday, February 16			
18:00-19:00	Registration		
19:00-22:00	Welcome dinner, <i>Restaurant Véranda</i>		
Thursday, February 17			
Chair: Eric Krier			
8:30-9:00	Registration Welcome coffee		
9:00-09:30	Plenary session, <i>Salle Europe</i> Welcome speech: Marie-Josée Jacobs (Minister for family affairs), Georges Metz (Director of SNJ) Introduction/Agenda of the day		
9:30-10:30	Presentations of youth organisations <ul style="list-style-type: none"> - Youth in action, Myriam Putzeys - ERYICA, Marc Boes - Eurodesk, Anja Ruhland Presentation of awareness raising organisations <ul style="list-style-type: none"> - Insafe, Janice Richardson - Inhope, Adrian Dwyer - ENISA, François Thill 		
10:30-11:00	Coffee break		
11:00-12:00	Huub Nelis, Growing up in the digital world: boundaries for the adolescent brain		
12:00-13:30	Lunch break, <i>Restaurant Véranda</i>		
13:30-14:30	Dr. Jan-Hinrik Schmidt, Social Networking Sites and Privacy: Recent data and developments		
14:30-14:45	BEE SECURE – structure of co-operation, François Thill		
14:45-15:45	Parallel sessions		
	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> Session 1 – <i>Salle Europe</i> Good practices: awareness raising activities, campaigns and resources for youngsters NAC DE, Stephanie Kutscher NAC AT, Thorsten Behrens </td> <td style="width: 50%; vertical-align: top;"> Session 2 – <i>Salle Fischbach</i> Good practices: Information quality/search, content generation; awareness raising activities, campaigns and resources for youngsters CIJ, LU, Didace Kalisa, NAC LU, Judith Swietlik-Simon </td> </tr> </table>	Session 1 – <i>Salle Europe</i> Good practices: awareness raising activities, campaigns and resources for youngsters NAC DE, Stephanie Kutscher NAC AT, Thorsten Behrens	Session 2 – <i>Salle Fischbach</i> Good practices: Information quality/search, content generation; awareness raising activities, campaigns and resources for youngsters CIJ, LU, Didace Kalisa, NAC LU, Judith Swietlik-Simon
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15:45-16:15	Coffee break		
16:15-17:15	“Speed dating”, <i>Salle Europe</i> Project and resource marketplace: participants should bring their good practices to showcase		
17:15-17:30	Conclusions of the day		
19:30-22:30	Dinner, <i>Restaurant La Cathédrale</i>		

Friday, February 18	
Chair: Eric Krier	
9:00-09:15	Introduction/Agenda of the day, <i>Salle Europe</i>
9:15-10:00	Elke Stolzenburg, Media literacy
10:00-10:30	Coffee break
Parallel sessions	
10:30-11:15	<p>Session 1 – <i>Salle Fischbach</i> Good practices: awareness raising activities, campaigns and resources for youngsters NAC DK, Camilla Woldike Insafe Pan EU Youth, Caroline Bergaud</p> <p>Session 2 – <i>Salle Europe</i> Good practices: Information quality/search, content generation ERYICA LU, Cornelia Untersberger CIJ, LU, Jean-Claude Bisenius</p>
11:15-12:00	<p>Session 3 – <i>Salle Fischbach</i> Good practices: awareness raising activities, campaigns and resources for youngsters NAC BE, Nel Broothaerts Jeugdwerknet BE, Kristof D'Hanes</p> <p>Session 4 – <i>Salle Europe</i> IT security: risks and protection BEE SECURE, LU, Michael Hamm</p>
12:00-13:30	Lunch break, <i>Restaurant V é r a n d a</i>
13:30-13:45	Conclusions of the morning
13:45-14:30	<p><i>Salle Europe</i> Good practices: Information quality/search, content generation ERYICA, Marijan Juresic (Croatia)</p> <p>IT security policies: Information security in a youth organisation? BEE SECURE, LU, François Thill</p>
14:30-15:00	Coffee break
15:00-16:15	<p>World café, <i>Salle Europe</i></p> <ol style="list-style-type: none"> 1. Good practices 2. Media literacy 3. Information quality 4. Online risks and challenges
16:15-17:00	Conclusion

Abstracts of contributions

Thursday, 17th February

9:30-10:30

Youth in Action

Myriam Putzeys
Presentation of the Programme
ec.europa.eu/youth

ERYICA- European Youth Information and Counseling Agency

Marc Boes
Short introduction on ERYICA
www.eryica.org

“Whatever the question, start with Eurodesk!”

Anja Ruhland
With a network of national coordinators connected to over 900 local information providers and partners in 33 European countries, Eurodesk is the main source of information on European policies and opportunities for young people. Eurodesk operates as a permanent support structure for the EU's Youth in Action programme. The presentation will provide an overview on the Eurodesk network and its information services for young people and those working with them.
www.eurodesk.org

Insafe – promoting safe, effective use of online technology

Janice Richardson
Insafe was set up by the European Commission in 2004 as an awareness raising network to spearhead its Safer Internet Programme. Today the network comprises national centres in 30 countries, the EU 27 as well as Iceland, Norway and Russia. Each centre comprises an awareness-raising branch, a helpline and a youth panel, with representatives from the latter coming together at the EU level in the pan-EU youth panel. Youth is at the heart of Insafe's work. The Insafe youth panels have an advisory capacity in keeping awareness centres focused on the needs of young users and optimising the impact of awareness campaigns and resources. On the other hand, highly qualified specialists in national helplines provide timely advice and information to young people, their teachers and parents. Safer Internet Day, organised by Insafe and celebrated on February 8th in 2011, has a worldwide vocation to raise visibility of online safety actions in the aim of ensuring that all young users know how to protect themselves online and where to turn when things do go wrong.
www.saferinternet.org

INHOPE – the work of National Hotlines

Adrian Dwyer
Introduction into the work of National Hotlines and partners combatting illegal content on the Internet.
www.inhope.org

ENISA – European Network and Information Security Agency

FrançoisThill
www.enisa.europe.eu

11:00-12:00

Growing up in digital world: boundaries for the adolescent brain

Huub Nelis

In this presentation we get some insights in the brain development of youngsters and an explanation of their online behaviour and their online needs. What can we expect of youngsters regarding their online activities? Adolescents ask for boundaries, better explanations and coaching. Regarding the online world their focus is partly about technique (e.g. how do I protect my profile, how to download stuff) and partly about etiquette/good manners (how to react on negative remarks on your profile). It is a social responsibility to invest in digital upbringing/education of young people. Dealing with the internet is not a natural thing, although many parents and tutors seem to think so.

Young people really need support and coaching on how to move and behave in the digital world and that this support exists, especially for children up to 15 years of age. The problems concerning digital education and growing up have to be placed on the social agenda for many reasons but if only if it was to help their tutors recognize their own incomprehension and ignorance.

13:30-14:30

Social Networking Sites and Privacy: Recent data and developments

Dr. Jan-Hinrik Schmidt

Social network sites (SNS) such as MySpace, Bebo, StudiVZ or Facebook belong to the most popular Internet Services. Especially adolescents and young adults, but also a growing number of older people use these sites to maintain existing friendships and contacts or to forge new connections. Public debate has increasingly focussed on the potential risks, especially with regard to data protection and privacy.

This presentation will present findings from various international empirical studies to assess the specific practices of SNS usage and the (potential) risks. Additionally, it will discuss these findings in a wider sociological context to explain, why – despite the critical public discourse – SNS are so popular among a growing number of users.

14:45-15:45 Parallel Sessions

Session 1

Good practices: The German Awareness Centre klicksafe – working with and for young people

Stephanie Kutscher

As the German Awareness Centre within the EC's Safer Internet Programme, klicksafe is working towards safe and competent use of the internet and new media, especially for children and young people. For this purpose, klicksafe offers a broad range of materials, concepts and resources, which will be presented in this session.

Good practices: Saferinternet and Youth Information in Austria

Thorsten Behrens

Activities of Saferinternet.at, Possibilities for cooperations between saferinternet-organisations and youth information centers, good practice examples from Austria

Session 2

Good practices: Information Quality and Content Generation: droitsetdevoirs.lu – CIJ Luxembourg

Didace Kalisa

Two years ago, the National Youth Service in partnership with the Mediation Center, which provides a legal service for young people, have established a website called “droitsetdevoirs.lu”

In addition to this initiative, we had undertaken in recent years an animation system of information to young people whenever we were on visits in schools or fairs.

So we had a series of quiz questions on all topics.

We therefore decided to merge all these quiz questions together on our website, so young people could enjoy and learn through an online game.

These quizzes are therefore a tool to inform young people about their rights in a playful way. They also aim to promote information given by different services.

The goal is to get young people to correctly answer a series of relevant questions on topics such as: parental authority, sexuality, freedom, education, youth employment, the various mobility programs like European voluntary service, Cooperation voluntary service...

Good practices: How to attract young people – Luxembourg Awareness Center

Judith Swietlik-Simon

Luxembourg is active within Safer Internet awareness raising for several years. Besides a website, helpline, stoptline, diverse information material and trainings (schools, parents, teachers) the awareness activities also include the presence at bigger events. The main question always has been: How to attract people efficiently, especially young people? The presentation will demonstrate successful BEE SECURE campaigns.

Friday, 18th February

9:15-10:00

Media literacy

Elke Stolzenburg

Im Informationszeitalter wird Medienkompetenz immer wichtiger und zu einer Schlüsselkompetenz. In diesem Referat geht es darum, den Begriff Medienkompetenz im Hinblick auf die aktuellen medialen Voraussetzungen näher zu fassen.

10:30-11:15 Parallel sessions

Session 1

Good practices: Digital Youth Empowerment - Danish Awareness Centre

Camilla Woldike

The Danish Awareness Centre has upheld a youth panel since 2009. The main ambition with the panel is to promote the young people's own perception of the use and development of online technologies. In order to do so, it is important to give the young people the opportunity, knowledge and experience to manage their way in this political and often sensitive matter. The presentation both presents initiatives that engage in this intention and also, reflects on the challenges, possibilities and obstacles that emerge out of this. Finally, it is argued how the concept of youth empowerment can be deployed in order to promote media literacy and digital citizenship

Good practices: Pan-EU Youth: A place for expression for young European citizens

Caroline Bergaud

European Schoolnet, Insafe and Vivendi just launched a unique platform targeted at young people between the ages of 14 and 18 where they can blog, vote and share videos on citizenship issues. The objective is to give visibility to the Insafe youth panels and to solicit their views and those of other young people on critical topics such as: young people in the media, digital lives and e-skills. Teachers can use it in a variety of classes ranging from IT, ethics and social studies to citizenship and language classes to engage young people on citizenship issues.

Session 2

Good practices in Youth Information Quality - CIJ Luxembourg

Jean-Claude Bisenius

Develop youth information and spread it using new technologies. Results, Good practices, Dangers?

Good practices: Safety and Quality in Online Youth Information - ERYICA

Cornelia Untersberger

ERYICA's "Safety and Quality in Online Youth Information" project seeks to create knowledge and tools for Youth Information workers, on how to empower young people to

make good use of available online (Youth Information) resources. The core outcome of this project is a TOOL KIT aimed at youth information workers, including a booklet with tailor-made information on the key topics of safety and quality in online environments. Aside from this booklet, the tool kit also contains an outline for a young people's workshop on safety and quality online, with a variety of activities, dealing in a hands-on manner with topics related to the Internet. In addition, a training module for youth information workers on safety and quality online will be produced within the framework of this project.

11:15-12:00 Parallel sessions

Session 1

Good practices: awareness raising activities, campaigns and resources for youngsters - Belgian Safer Internet Centre

Nel Broothaerts

Young people are an important target group when it comes to our e-safety work. Either they are a direct target group (when we develop tools for them), either they are the final target group of our indirect approach, when we develop tools for parents, teachers and other 'educators'. Child Focus sets great store by the educational power of the day-to-day reality. We try to inform those who surround children and young people so they can spread our message. Youth workers are a very important target group when it comes to this approach, since they often have a very close and confidential relationship with young people. Nel will present the awareness raising tools the Belgian Safer Internet Centre has developed for young people and their educators. What works and what doesn't? Together with Kristof D'hanens, she will show how Safer Internet Centres and Youth organisations can work together.

Good practices: Apestaartjaren (awareness raising activities, campaigns and resources for youngsters)

Kristof D'Hanes

For youthworkers it has become rather difficult to keep up to date with the newest forms of media. How do you know which types of media are really worth using? And how do you implement those forms in your working methods with youngsters? Therefore we created the project "Apestaartjaren". Through trainings, seminars, conferences, research and an online platform and helpdesk, we strive to inform youthworkers about the recent evolution concerning games, social networks, mobile internet,... and how youngsters deal with all these new possibilities of communication. We present the results of the Apestaartjaren Research on our Conference every two year. In 2010 we gathered over 200 Flemish youthworkers in Ghent for the presentation of the result, and 12 other workshops about online identity, sexuality, working with Facebook, viral marketing,... For the topic "Privacy online" we hired Nel Broothaerts from Child Focus as a keynote speaker to introduce youthworkers into privacy issues online.

Session 2

IT security: risks and protection - BEE SECURE

Michael Hamm

Today, organized crime abuses the internet to steal money using highly sophisticated phishing attacks. Local institutions like youth houses should also evaluate specific risks and

protect themselves against these. Because passwords are the most common security measures, breaking and hardening them will be discussed.

13:45-14:30

Good practices: Google Apps – IT in the clouds – ERYICA

Marijan Juresic

Google Apps is significant particularly for non-profit organizations, and higher education, the notion of providing software to constituents as services rather than as products offers several key benefits. Such an approach transfers responsibility for software updates and maintenance away from the institutional IT department, freeing IT staff from a considerable amount of software support. The resources saved can be directed at making the IT department more innovative and agile, attributes that are increasingly important for small and medium size organizations. Sharing content is as simple as granting someone access, which facilitates collaboration without having to transfer files or worry about software compatibility. The limited functionality available through Google Apps is sufficient for the needs of most users, who have access to their files and related software any place they have a computer and an Internet connection. In addition, Google Apps can work with existing single sign-on programs, and hardware (and hardware failures) becomes less of a concern. Although Google is not the only provider of web-based applications, it is in a strong position to make this concept acceptable to a broader audience, in part because of the cost savings it offers and in part because of Google's reputation as a "good citizen." Google is seen as responsive to the concerns of its users and as a company that is not likely to disappear overnight.

Information security in a youth organisation?

François Thill

Trust is key within youth organisations. Every member in this kind of structure is confronted with confidential information and acts as a trusted partner. If this trust is lost, the organisation faces serious problems. In order to be able to keep this trust, security has to be implemented, in the heads and in the tools.

Speakers Biographies

Thorsten Behrens

- studied communications and media design in Innsbruck
- works at the tyrolean youth information center “InfoEck”
- lectureship at “Medienkolleg Innsbruck” – journalism and communications- and media design
- trainings, lectures and workshops for Saferinternet.at

Caroline Bergaud



Caroline Bergaud has been working in European Affairs in Brussels for nearly 6 years. She recently joined European Schoolnet where she is in charge of corporate-funded initiatives in the field of internet safety. In her previous position, she was a Project Director at Gallup Europe where she was responsible for the development and coordination of large-scale EU-related surveys. She also worked at Friends of Europe, one of Brussels' leading think tanks, and at the European Academy of Business in Society, a unique alliance of corporate and academic partners committed to sustainability issues in business theory and practice. Prior to moving to Brussels, Caroline worked as a freelance consultant at the Finnish Parliament in Helsinki and at the International Trade Centre, the Geneva-based UN technical agency of the WTO and UNCTAD.

Jean-Claude Bisenius



Trained in marketing, and active in the youth sector ever since high school. I have worked in the private sector for several years before joining the CIJ (Centre Information Jeunes, Luxembourg) team in September 09.

Besides offline communication, I have taken a deep interest in the Internet and how to use it to its fullest potential, both as a user and as an organisation.

Marc Boes

ERYICA President



CEO Stichting JONG Rotterdam & CEO stichting jongerenwerk.nl

Nel Broothaerts



Nel Broothaerts graduated as Master in Educational Sciences at the Ghent University. In 2002 she was responsible for the development of an educational program for young children in Guatemala. After her return to Belgium, she worked within the educational system for children with special needs, responsible for the development of educational tools for teachers. Between 2005 and 2007, Nel worked within the justice system as an educational consultant with families in problematic situations. She joined CHILD FOCUS in May 2007 and as project manager e-safety, she is responsible for training parents and teachers as well as developing awareness raising material.

Kristof D'hanens

- * Traineeship as a copywriter at the marketing department at Arts Center Vooruit (Ghent)
- * Dissertation: "Vooruit 2.0: a new way of cultural communication on the internet"
- * Research on youngsters and new media for Apestaartjaren 2.0 and Apestaartjaren 3 (www.apestaartjaren.be)
- * Workshops: new media, virtual networking, blogs, writing for internet,...
- * European Project "Euroblog": media project in which 6 young journalists cover European themes concerning youngsters

Adrian Dwyer



Mr. Adrian Dwyer is the Executive Director of INHOPE. He retired from the Metropolitan Police in 1999 following 23 years service. He was appointed as the Internet Watch Foundation's first full time Internet Content Analyst in 2001 and in February 2006 he was appointed Hotline Manager. Adrian was previously a member of the INHOPE Board and served as Vice President until April 2008 when he joined the Secretariat responsible for Membership issues and Law Enforcement liaison. In August 2010 he was appointed Executive Director and head of INHOPE Secretariat.

Michael Hamm

Studies of Computer Science at Fachhochschule Darmstadt;
More than 15 years professional experience;
More than 10 years experience in IT-Security;
Last work as Ingenieur Security for CRP-Henri Tudor;
Now work for SMILE – security made in Lëtzebuerg in the fields of awareness raising and incident handling;

Marijan Juresic

- Faculty of Science in Zagreb, Computer Science, fourth year (senior) student
- Participant and presenter on several international conferences about youth with disabilities
- Active member in the organization „Imagine“ (IT support for organization and international cooperation with other partners around the world)
- Author of several awarded software programs at the State Competition in Informatics
- Lecturer at several Informatics Summer Schools

- Special award "The Most Versatile Participant in the State Competition"
- Member of the Assessment Committee for software made by students at the Regional Competition in Informatics
- ECDL Trainer

Didace Kalisa



My main task as educator is to welcome young people at the CIJ (Centre Information Jeunes) in Luxembourg. In this context my work is to listen, inform, advise and guide youth but also to assist or support them in their projects. Meanwhile, I am engaged in other projects with my colleagues. Working with young people naturally requires a partnership with the social or others educational actors. This implies to build a network with other professionals. In this way, I am responsible to the dissemination of

information to the youth Houses and collection of material information from different services related to youth.

Eric Krier



Eric Krier is born in Luxembourg, right on the border to Germany and France. He studied sociology in Germany, focussing on leisure and media activities of young people. In parallel to his studies, he was active in a European NGO in the area of human resources and project management. These projects kept him familiar with the latest communication tools, among which the predecessors of social networking sites. Since 2002, Eric Krier is working for the "Service National de la Jeunesse" (national youth service), which is a public administration under the umbrella of the Ministry of Family and Integration. He is responsible for the so-called "pedagogical unit". New media and its share in leisure time of the younger generations kept an important part of his work. He is coordinating the national youth portal

(www.youth.lu), as well as a wide range of information websites and eGovernment applications. It is also since 2002, that Eric Krier is involved in the area of Safer Internet. He helped setting up the Safer Internet Centre for Luxembourg.

Magdalena Jakubowska



- 11 years of professional experience with international NGOs as a manager and co-ordinator of educational, social and development projects (Poland, France, Germany, Kosovo, Macedonia, Palestinian Territories)
- expertise on field of education, youth policy and social work in Europe and Middle East, with focus on development
- fundraising and resource mobilization skills in global context as well administrative skills connected to project management
- good knowledge of EU Programmes for formal and non-formal education: Euro-Med, YOUTH in Action, DAPHNE, LIFELONG LEARNING, LEADER +,
- practice in co-operation with local authorities, governmental agencies, local and international donors
- experience in teaching and facilitating of group dynamics: member of the

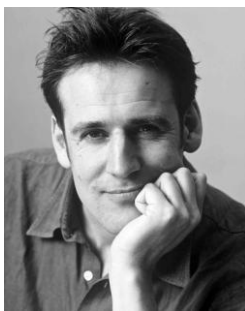
international team in more than 60 training events on field of formal and non-formal education, organized by European institutions, e.g.:

Stephanie Kutscher



Dipl. Media Science, studied Applied Media Sciences at the Technical University Ilmenau with a major in Media Communication; additional European studies; 2003 foreign study semester at the Jagiellonian University in Krakow, Poland. 2003/2004 project assistance at Volkswagen Autoeuropa in Portugal; 2002 – 2006 academic assistant in the faculty for Empirical Media Research / Political Communication, TU Ilmenau. Since 2006 PR Officer at the Department for Media Literacy/Open Channels at the Media Authority of Rhineland-Palatinate (Landeszentrale für Medien und Kommunikation, LMK), within the German Awareness Centre klicksafe.

Huub Nelis (Hubert)



Huub Nelis (1967) studied History and Communication Science in the Netherlands, France and Canada. In 1998 he founded **YoungWorks**, an Amsterdam based agency specialised in Youth Marketing and Communication. It currently houses over 40 enthusiastic professionals who all share the same passion: to find out what makes young people move and to actually move them. Annually, YoungWorks meets thousands of young people in the age of 10 to 25, for various projects and campaigns.

Recent publication

In 2009 Huub Nelis and his colleague Yvonne van Sark published in dutch the succesful book *The Adolescent Brain Inside Out – What moves kids in the age of 10 to 25?*

The book, based on recent brain research and extensive experience in working with the young, explains how the young brain develops and how the development has consequences on a wide variety of skills and competences.

Myriam Putzeys



Myriam Putzeys graduated in 1987 in Applied languages and Cultural science at the Johannes Gutenberg University in Mainz and has a long experience in European youth work. She set up the European programme “Youth in Action” in Luxembourg and is head of Agency.

Janice Richardson



Teacher, university lecturer, educational researcher and consultant, Janice Richardson has worked in Australia, France, Luxembourg and Belgium. She is author of several books and articles on the integration of ICT in education and the development of e-literacy. Since 2002 she has led Council of Europe editorial teams to create and periodically revise the online *Internet Literacy Handbook*, see http://www.coe.int/T/E/Integrated_Projects/democracy/hbk_en.html) and related publications. Janice worked in the Luxembourg government's eLuxembourg Task Force from 2001-2004. Since 2004 she has been Senior Adviser at European Schoolnet, defining eSafety strategy and coordinating the Insafe network.

Anja Ruhland

With a MA degree in English Language and Literature, Political Science and Intercultural Communication, Ms Ruhland has more than 10 years professional experience in European Affairs, acquired in Germany and Brussels. Before joining Eurodesk, Ms Ruhland worked for the Brussels office of the Assembly of European Regions as Director and Funding Coordinator. Since 2009, Ms Ruhland holds the position of Director at Eurodesk Brussels Link, the European coordination office of the Eurodesk network.

Jan-Hinrik Schmidt

Dr. Jan Schmidt is Senior Researcher for digital interactive media and political communication at the Hans-Bredow-Institute, an independent media research institute based in Hamburg (Germany). After studying sociology at Bamberg University (Germany) and West Virginia University (US), he gained his Ph.D. in 2004. His current research interests focus on the practices of online-based identity-, relationship- and information management, e.g. in Blogs, Social Network Sites or Tagging Systems. Further information is available on his weblog at <http://www.schmidtmitdete.de>

Elke Stolzenburg



Seit 1977 in der praktischen Medienarbeit mit Kindern, Jugendlichen und MultiplikatorInnen tätig zuerst im Wannseeheim für Jugendarbeit, seit 1991 im JFF - Institut für Medienpädagogik – Institut für Medienpädagogik in Forschung und Praxis. Arbeitsschwerpunkte: geschlechtsbezogene Medienarbeit mit Mädchen, Medienarbeit mit Audio

Gesamtverantwortung u.a. für folgende Projekte

www.hoert-hoert.info

www.ineigenerregie.de

www.jufinale.de

letzte Veröffentlichungen

Stolzenburg: Mädchenarbeit. in: Schorb, Anfang, Demmler (Hrsg.): Grundbegriffe Medienpädagogik. Praxis 2009

Stolzenburg: Medienarbeit mit bildungsbenachteiligten Jugendlichen. In: tv diskurs 2/2009

Judith Swietlik-Simon



Judith Swietlik-Simon is project coordinator of the sector Safer Internet for children and youngsters, parents and pedagogues within the BEE SECURE project at SNJ (Service National de la Jeunesse), the national youth service of Luxembourg. BEE SECURE is supported by three ministries and partly funded by the European Commission, though forming the Luxembourg Safer Internet Awareness Center.

After she gained the master's degree in computational linguistics at the University of Trier in 1993, she was working in software development focussing on eLearning, eTesting and content management systems. Since 2007 she is engaged in awareness raising in the frame of the European Safer Internet Plus Programme.

François Thill



François Thill received 1991 a M.Sc. degree in information technology at the University of Linz, Austria. After 10 years of international banking experience, he has joined the Ministry of the Economy and Foreign Trade in Luxembourg in 2001. He is responsible for several security related projects within government and is head of CASES. He represents Luxembourg in the European Network and Information Security Agency (ENISA). François is also board member of the Luxembourg PKI LuxTrust..

Cornelia Untersberger



Current occupation: PR & Communications Officer in ERYICA since November 2009.

Professional background: Masters in European Communications Studies, University of Amsterdam, UvA, The Netherlands. Studies of Psychology and philosophy in Vienna, Austria.

Professional experience in Journalism, PR and research. Professional interest related to the fields of youth information and its historical development In Europe, media literacy (especially in relation with kids and youth) and the impact of Internet technology on youth and society.

Nationality: Austrian

Camilla Wøldike

Camilla Wøldike is working as a Project Officer at the Media Council for Children and Young People (MCCYP). The MCCYP is the Danish Awareness Centre and has an extensive network of stakeholders within the field of children and digital technologies. Camilla Wøldike has a candidate degree in sociology from University of Copenhagen and has thorough knowledge of children and young people's use of online technologies and is managing the national youth panel.